

1. INTRODUCTION, SCOPE & APPLICATION

- 1.1. During the course of our activities World Netball (WN) will collect, store and process personal data about our participants be they players, officials, coaches, administrators, Board and Committee Members, staff and others. This makes us a data controller in relation to that personal data.
- 1.2. WN is committed to the protection of all personal data for which we are the data controller.
- 1.3. The law imposes significant fines for failing to lawfully process and safeguard personal data and failure to comply with this policy may result in those fines being applied.
- 1.4. All members of our staff must comply with this policy when processing personal data on our behalf. Any breach of this policy may result in disciplinary or other action.
- 1.5. This policy is drafted in accordance with the requirements of the UK General Data Protection Regulation (GDPR). The personal data which we hold is subject to certain legal safeguards specified in the Data Protection Act 2018, and other regulations (together Data Protection Legislation).
- 1.6. This policy and any other documents referred to in it set out the basis on which we will process any personal data we collect from data subjects, or that is provided to us by data subjects or other sources.
- 1.7. This policy does not form part of any employee's contract of employment and may be amended at any time.
- 1.8. This policy sets out rules on data protection and the legal conditions that must be satisfied when we process personal data.

2. DATA PROTECTION OFFICER

- 2.1. WN is not required to appoint a Data Protection Officer. However any questions about the operation of this policy or any concerns that the policy has not been followed should be referred in the first instance to the CEO.
- 2.2. The CEO is also the central point of contact for all data subjects and others in relation to matters of data protection.

3. DATA PROTECTION PRINCIPLES

- 3.1. Anyone processing personal data must comply with the data protection principles. These provide that personal data must be:
 - 3.1.1. processed fairly and lawfully and transparently in relation to the data subject;
 - 3.1.2. processed for specified, lawful purposes and in a way which is not incompatible with those purposes;

- 3.1.3. adequate, relevant and not excessive for the purpose;
 - 3.1.4. accurate and up to date;
 - 3.1.5. not kept for any longer than is necessary for the purpose; and
 - 3.1.6. processed securely using appropriate technical and organisational measures.
- 3.2. Personal Data must also:
- 3.2.1. be processed in line with data subjects' rights;
 - 3.2.2. not be transferred to people or organisations situated in other countries without adequate protection.
- 3.3. WN will comply with these principles in relation to any processing of personal data.

4. FAIR AND LAWFUL PROCESSING

- 4.1. Data Protection Legislation is not intended to prevent the processing of personal data, but to ensure that it is done fairly and without adversely affecting the rights of the data subject.
- 4.2. For personal data to be processed fairly, data subjects must be made aware:
- 4.2.1. that the personal data is being processed;
 - 4.2.2. why the personal data is being processed;
 - 4.2.3. what the lawful basis is for that processing (see below);
 - 4.2.4. whether the personal data will be shared, and if so with whom;
 - 4.2.5. the period for which the personal data will be held;
 - 4.2.6. the existence of the data subject's rights in relation to the processing of that personal data; and
 - 4.2.7. the right of the data subject to raise a complaint with the Information Commissioner's Office in relation to any processing.
- 4.3. We will only obtain such personal data as is necessary and relevant to the purpose for which it was gathered, and will ensure that we have a lawful basis for any processing.
- 4.4. For personal data to be processed lawfully, it must be processed on the basis of one of the legal grounds set out in the Data Protection Legislation. We will normally process personal data under the following legal grounds:
- 4.4.1. where the processing is necessary for the performance of a contract between us and the data subject, such as an employment contract;

- 4.4.2. where the processing is necessary to comply with a legal obligation that we are subject to;
 - 4.4.3. where the law otherwise allows us to process the personal data or we are carrying out a task in the public interest; and
 - 4.4.4. where none of the above apply then we will seek the consent of the data subject to the processing of their personal data.
- 4.5. When Special Category personal data is being processed then an additional legal ground must apply to that processing. We will normally only process special category personal data under following legal grounds:
- 4.5.1. where the processing is necessary for employment law purposes, for example in relation to sickness absence;
 - 4.5.2. where the processing is necessary for reasons of substantial public interest, for example for the purposes of equality of opportunity and treatment;
 - 4.5.3. where none of the above apply then we will seek the consent of the data subject to the processing of their special category personal data e.g. in relation to anti-doping.
- 4.6. We will inform data subjects of the above matters by way of appropriate privacy notices which shall be provided to them when we collect the data or as soon as possible thereafter, unless we have already provided this information such as at the time when a member of staff joins us.
- 4.7. If any data user is in doubt as to whether they can use any personal data for any purpose then they must contact the CEO before doing so.

5. VITAL INTERESTS

- 5.1. There may be circumstances where it is considered necessary to process personal data or special category personal data in order to protect the vital interests of a data subject. This might include medical emergencies where the data subject is not in a position to give consent to the processing. We believe that this will only occur in very specific and limited circumstances. In such circumstances we would usually seek to consult with the CEO in advance, although there may be emergency situations where this does not occur.

6. CONSENT

- 6.1. Where none of the other bases for processing set out above apply then WN must seek the consent of the data subject before processing any personal data for any purpose.
- 6.2. There are strict legal requirements in relation to the form of consent that must be obtained from data subjects.

- 6.3. Team players and Officials at International Events will be required to be complete a consent form in relation to them. This consent form deals with anti-doping, image rights in relation to photographs and videos of them, and injury and illness monitoring amongst other things. Where appropriate, third parties may also be required to complete a consent form.
- 6.4. In relation to all participants in international events under the age of 18 years old we will seek their consent as well as the consent of an individual with parental responsibility for that participant.
- 6.5. If consent is required for any other processing of personal data of any data subject then the form of this consent must:
 - 6.5.1. inform the data subject of exactly what we intend to do with their personal data;
 - 6.5.2. require them to positively confirm that they consent – we cannot ask them to opt-out rather than opt-in; and
 - 6.5.3. inform the data subject of how they can withdraw their consent.
- 6.6. Any consent must be freely given, which means that we cannot make the provision of any goods or services or other matter conditional on a data subject giving their consent.
- 6.7. The CEO must always be consulted in relation to any consent form before consent is obtained.
- 6.8. A record must always be kept of any consent, including how it was obtained and when.

7. NOTIFYING DATA SUBJECTS

- 7.1. If we collect personal data directly from data subjects, we will inform them about:
 - 7.1.1. our identity and contact details as Data Controller;
 - 7.1.2. the purpose or purposes and legal basis for which we intend to process that personal data;
 - 7.1.3. the types of third parties, if any, with which we will share or to which we will disclose that personal data;
 - 7.1.4. whether the personal data will be transferred outside the United Kingdom and if so the safeguards in place;
 - 7.1.5. the period for which their personal data will be stored, by reference to our Document & Data Retention Policy;

- 7.1.6. the existence of any automated decision making in the processing of the personal data along with the significance and envisaged consequences of the processing and the right to object to such decision making; and
- 7.1.7. the rights of the data subject to object to or limit processing, request information, request deletion of information or lodge a complaint with the ICO.

7.2. Unless we have already informed data subjects that we will be obtaining information about them from third parties (for example in our privacy notices), then if we receive personal data about a data subject from other sources, we will provide the data subject with the above information as soon as possible thereafter, informing them of the source of the personal data.

8. ADEQUATE, RELEVANT AND NON-EXCESSIVE PROCESSING

8.1. We will only collect personal data to the extent that it is required for the specific purpose notified to the data subject, unless otherwise permitted by Data Protection Legislation.

9. ACCURATE DATA

- 9.1. We will ensure that personal data we hold is accurate and kept up to date.
- 9.2. We will take reasonable steps to destroy or amend inaccurate or out-of-date data.
- 9.3. Data subjects have a right to have any inaccurate personal data rectified. See further below in relation to the exercise of this right.

10. TIMELY PROCESSING

10.1. We will not keep personal data longer than is necessary for the purpose or purposes for which they were collected. We will take all reasonable steps to destroy, or erase from our systems, all personal data which is no longer required. For WN, data will be retained in line with our Document & Data Retention Policy.

11. PROCESSING IN LINE WITH DATA SUBJECT'S RIGHTS

- 11.1. We will process all personal data in line with data subjects' rights, in particular their right to:
 - 11.1.1. request access to any personal data we hold about them;
 - 11.1.2. object to the processing of their personal data, including the right to object to direct marketing;
 - 11.1.3. have inaccurate or incomplete personal data about them rectified;
 - 11.1.4. restrict processing of their personal data;
 - 11.1.5. have personal data we hold about them erased

11.1.6. have their personal data transferred; and

11.1.7. object to the making of decisions about them by automated means.

12. THE RIGHT OF ACCESS TO PERSONAL DATA

12.1. Data subjects may request access to all personal data we hold about them. Such requests will be considered in line with WN Subject Access Request Policy.

13. THE RIGHT TO OBJECT

13.1. In certain circumstances data subjects may object to us processing their personal data.

13.2. This right may be exercised in relation to processing that we are undertaking on the basis of a legitimate interest or in pursuit of a statutory function or task carried out in the public interest.

13.3. An objection to processing does not have to be complied with where WN can demonstrate compelling legitimate grounds which override the rights of the data subject.

13.4. Such considerations are complex and must always be referred to the CEO upon receipt of the request to exercise this right.

13.5. In respect of direct marketing any objection to processing must be complied with.

13.6. WN is not however obliged to comply with a request where the personal data is required in relation to any claim or legal proceedings.

14. THE RIGHT TO RECTIFICATION

14.1. If a data subject informs WN that personal data held about them by WN is inaccurate or incomplete then we will consider that request and provide a response within one month.

14.2. If we consider the issue to be too complex to resolve within that period then we may extend the response period by a further two months. If this is necessary then we will inform the data subject within one month of their request that this is the case.

14.3. We may determine that any changes proposed by the data subject should not be made. If this is the case then we will explain to the data subject why this is the case. In those circumstances we will inform the data subject of their right to complain to the Information Commissioner's Office at the time that we inform them of our decision in relation to their request.

15. THE RIGHT TO RESTRICT PROCESSING

15.1. Data subjects have a right to "block" or suppress the processing of personal data. This means that WN can continue to hold the personal data but not do anything else with it.

- 15.2. WN must restrict the processing of personal data:
 - 15.2.1. where it is in the process of considering a request for personal data to be rectified (see above);
 - 15.2.2. where WN is in the process of considering an objection to processing by a data subject;
 - 15.2.3. where the processing is unlawful but the data subject has asked WN not to delete the personal data; and
 - 15.2.4. where WN no longer needs the personal data but the data subject has asked WN not to delete the personal data because they need it in relation to a legal claim, including any potential claim against WN.
- 15.3. If WN has shared the relevant personal data with any other organisation then we will contact those organisations to inform them of any restriction, unless this proves impossible or involves a disproportionate effort.
- 15.4. The CEO must be consulted in relation to requests under this right.

16. THE RIGHT TO BE FORGOTTEN

- 16.1. Data subjects have a right to have personal data about them held by WN erased only in the following circumstances:
 - 16.1.1. where the personal data is no longer necessary for the purpose for which it was originally collected;
 - 16.1.2. when a data subject withdraws consent – which will apply only where WN is relying on the individuals consent to the processing in the first place;
 - 16.1.3. when a data subject objects to the processing and there is no overriding legitimate interest to continue that processing – see above in relation to the right to object;
 - 16.1.4. where the processing of the personal data is otherwise unlawful;
 - 16.1.5. when it is necessary to erase the personal data to comply with a legal obligation; and
- 16.2. WN is not required to comply with a request by a data subject to erase their personal data if the processing is taking place:
 - 16.2.1. to exercise the right of freedom of expression or information;
 - 16.2.2. to comply with a legal obligation for the performance of a task in the public interest or in accordance with the law;
 - 16.2.3. for public health purposes in the public interest;

16.2.4. for archiving purposes in the public interest, research or statistical purposes;
or

16.2.5. in relation to a legal claim.

16.3. If WN has shared the relevant personal data with any other organisation then we will contact those organisations to inform them of any erasure, unless this proves impossible or involves a disproportionate effort.

16.4. The CEO must be consulted in relation to requests under this right.

17. RIGHT TO DATA PORTABILITY

17.1. In limited circumstances a data subject has a right to receive their personal data in a machine readable format, and to have this transferred to another organisation.

17.2. If such a request is made then the CEO must be consulted.

18. DATA SECURITY

18.1. We will take appropriate security measures against unlawful or unauthorised processing of personal data, and against the accidental loss of, or damage to, personal data.

18.2. We will put in place procedures and technologies to maintain the security of all personal data from the point of collection to the point of destruction.

18.3. Security procedures include:

18.3.1. any stranger seen in WN Secretariat should be reported to the CEO;

18.3.2. secure lockable desks and cupboards. Desks and cupboards should be kept locked if they hold confidential information of any kind. (Personal information is always considered confidential);

18.3.3. methods of disposal - Paper documents should be shredded. Digital storage devices should be physically destroyed when they are no longer required. IT assets must be disposed of in accordance with the Information Commissioner's Office guidance on the disposal of IT assets;

18.3.4. equipment - Data users must ensure that individual monitors do not show confidential information to passers-by and that they log off from their PC when it is left unattended;

18.3.5. working away from WN premises – paper documents. Guidance will be provided to staff about the safe transportation of documents off site;

18.3.6. working away from WN premises – electronic working. Guidance provided to staff about the safe use of electronic devices off WN premises; and

18.3.7. document printing. Documents containing personal data must be collected immediately from printers and not left on photocopiers.

18.4. Any member of staff found to be in breach of the above security measures may be subject to disciplinary action.

19. DATA PROTECTION IMPACT ASSESSMENT

19.1. WN takes data protection very seriously, and will consider and comply with the requirements of Data Protection Legislation in relation to all of its activities whenever these involve the use of personal data, in accordance with the principles of data protection by design and default.

19.2. WN will carry out detailed assessments of proposed processing. This includes where we intend to use new technologies which might pose a high risk to the rights of data subjects because of the types of data we will be processing or the way that we intend to do so.

19.3. The CEO should always be consulted as to whether a data protection impact assessment is required, and if so how to undertake that assessment.

20. DISCLOSURE AND SHARING OF PERSONAL INFORMATION

20.1. We may share personal data that we hold about data subjects, and without their consent, with other organisations.

20.2. WN will inform data subjects of any sharing of their personal data unless we are not legally required to do so, for example where personal data is shared with the police in the investigation of a criminal offence.

21. DATA PROCESSORS

21.1. We contract with various organisations who provide services to WN, including e.g. WN NetWorld database provider, payroll providers, IT Service providers.

21.2. In order that these services can be provided effectively we are required to transfer personal data of data subjects to these data processors.

21.3. Personal data will only be transferred to a data processor if they agree to comply with our procedures and policies in relation to data security, or if they put in place adequate measures themselves to the satisfaction of WN. WN will always undertake due diligence of any data processor before transferring the personal data of data subjects to them.

21.4. Contracts with data processors will comply with Data Protection Legislation and contain explicit obligations on the data processor to ensure compliance with the Data Protection Legislation, and compliance with the rights of Data Subjects.

22. IMAGES AND VIDEOS

22.1. Participants and others attending WN events are allowed to take photographs for domestic purposes. WN does not prohibit this as a matter of policy.

- 22.2. WN does not however agree to any such photographs or videos being used for any other purpose, but acknowledges that such matters are, for the most part, outside of the ability of WN to prevent.
- 22.3. WN asks that participants and others do not post any images or videos which include any child other than their own child on any social media or otherwise publish those images or videos.
- 22.4. As WN we want to celebrate the achievements of our participants and volunteer workforce and therefore may want to use images and videos within promotional materials, or for publication in the media such as local and national newspapers covering WN events. We will seek the consent of team players and officials, and their parent/guardian where they are under 18 years of age, to allow the use of images or videos for such purposes.

23. DEFINITIONS

Term	Definition
Data	Information which is stored electronically, on a computer, or in certain paper-based filing systems.
Data Subjects	For the purpose of this policy, include all living individuals about whom we hold personal data. This includes staff, WN Board, Committee and Panel Members, Umpires, fans and other individuals. All data subjects have legal rights in relation to their personal information.
Personal Data	Any information relating to an identified or identifiable natural person (a data subject); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
Data Controllers	The people who or organisations which determine the purposes for which, and the manner in which, any personal data is processed. They are responsible for establishing practices and policies in line with Data Protection Legislation. We are the data controller of all personal data used in our business for our own purposes.
Data Users	Those of our workforce (including staff, WN Board and volunteers) whose work involves processing personal data. Data users must protect the data they handle in accordance with this data protection policy and any applicable data security procedures at all times.

Data Processors	Any person or organisation that is not a data user that processes personal data on our behalf and on our instructions.
Processing	Any activity that involves use of the data. It includes obtaining, recording or holding the data, or carrying out any operation or set of operations on the data such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction. Processing also includes transferring personal data to third parties.
Special Category Personal Data	Information about a person's racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, physical or mental health or condition or sexual life, or genetic, biometric or anti-doping data.
Workforce	Any individual employed by WN such as staff and those who volunteer in any capacity including WN Board, Committee and Panel Members, Umpires and Umpire support Personnel.

Approved by Board July 2023